

Online account management with our customer portal

Now your customers, who register for the CMLS Customer Portal, can manage their mortgage at home, at work, or even on the go from their tablet or smartphone.

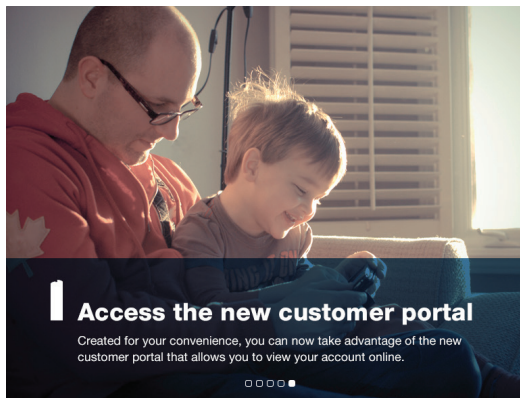
With our customer portal, your customers can:

- Check their account balance
- Request prepayments and payment changes
- View an annual summary of their account
- Upload servicing documents - even pictures of their property tax bills
- Submit a question directly to a Mortgage Account Specialist
- And more

Registering is as easy as

1

Visit cmls.ca and click on the customer portal register banner to go to the registration page.



2

Complete the account registration form.

New Customer Registration

Passwords must be at least 8 characters in length (upper and lower case, at least 2 numbers and have a special character)

☐ I agree to the [Electronic Access Agreement and Privacy Policy](#)

☐ I agree to receive marketing communications from CMLS Financial

Done!

Here's what's involved:

- Enter their first name only (as it appears on correspondence from us)
- Enter their email address (as on file)
- Enter their birth date in the format requested by your device browser
- Enter the last 4 digits of their pre-authorized chequing account, from which their regular mortgage payment is taken
- Create a unique password

Note:

Your clients will need to enter the email address we have on file. If they do not know what email address we have on file, or if they never submitted an email address with their mortgage application, they can call our customer contact centre at 1.888.995.2657. If there is more than one borrower on the account, each account holder will need to enter with their own unique email address to register for the customer portal.

All the information and tools they need are now a click away



At-a-glance account information



Review account summary with ease



Upload important mortgage documents securely from home or work



Access annual summary information with a click of a button



Check account details anytime, anywhere

Email addresses are essential to register

Please remember to include the borrower's email address when submitting a new application for underwriting approval.

Customer Forward Thinking.™

Contact Us | 1.888.995.2657 | service@cmls.ca
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cmls.ca